

Parent Orientation 2026



Welcome! We will begin our orientation at 6:00pm

Questions during the session? You can type them in the **Q&A** box below at anytime. We may stop to answer select questions and others we may wait until the end to answer. All questions will be answered before we end the session.

A recording of this session will be sent out to all parents via email and will be available on our website.

*Thank you for joining us!
Elise Marrero, Camps on Campus Director*

My Background



Agenda

Who We Are: As a Staff and a Program

Spotlight: What makes Camps on Campus unique?

Camp App

Sample Day at Camp & Lunch

Drop off and Pick up Procedures

What to Bring and Wear

Preparation Tips

Policy Reminders

FAQs

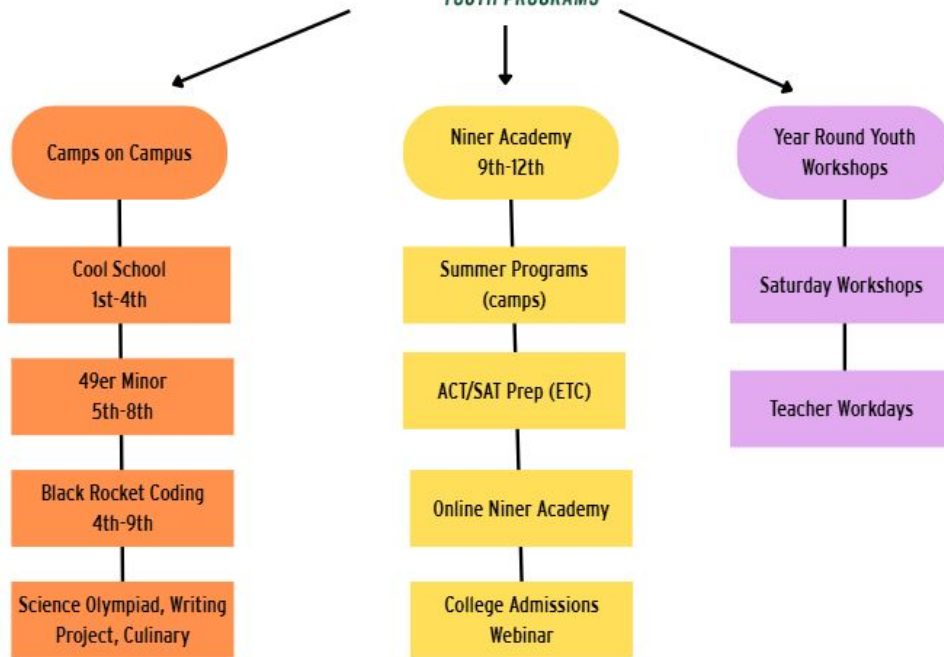
Contact Info





CHARLOTTE

YOUTH PROGRAMS

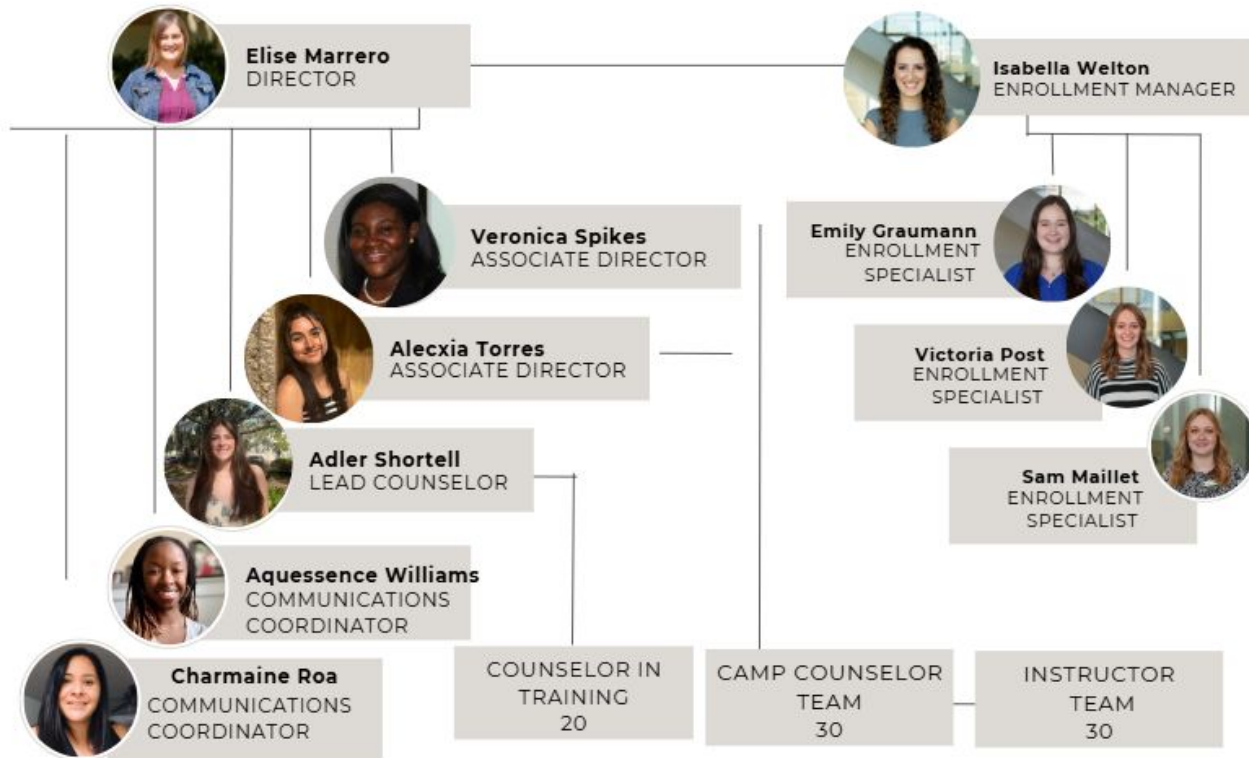


Learn more at: Youth.Charlotte.edu





CHARLOTTE
SCHOOL OF PROFESSIONAL STUDIES



Who are we?

History

"You offer the most well-run, robust, and fun summer camp experience in Charlotte!"

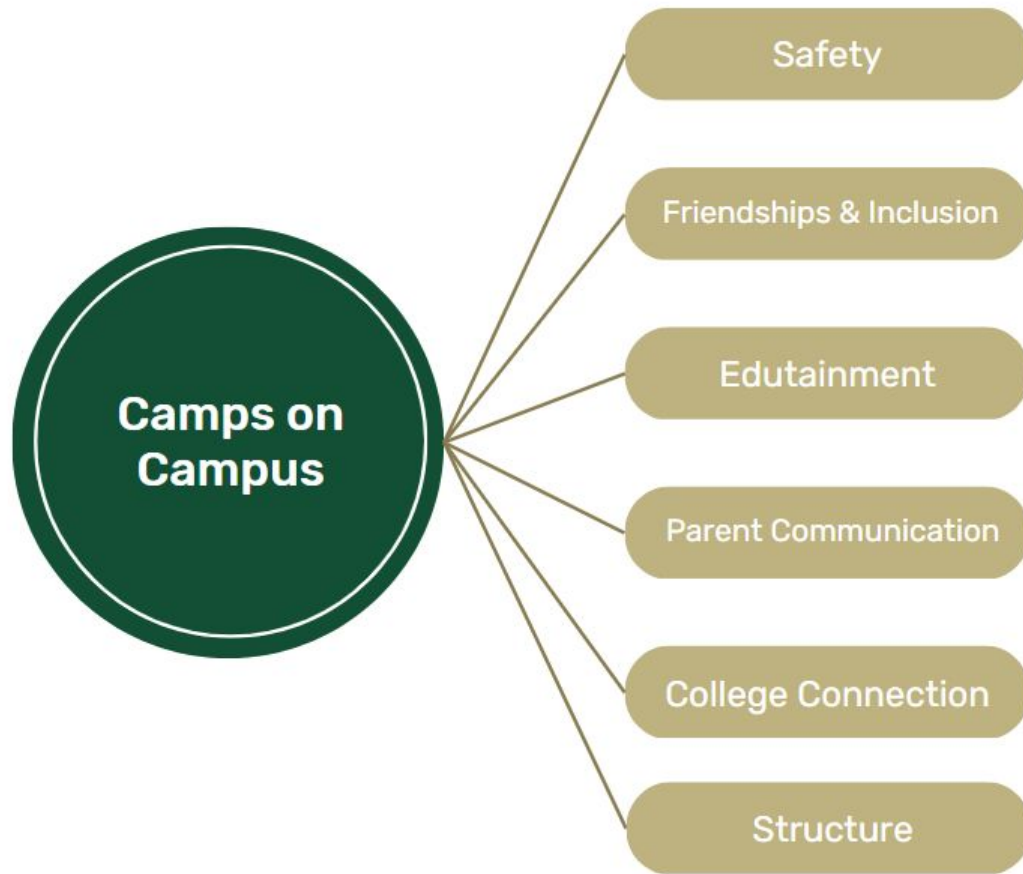
Academic Enrichment

"My daughter loved the camp. Wish I would have enrolled her in more!"

Unique

"Great camps—surpassed our expectations!"





Safety

- Mandatory Annual Background Checks
- Certified and Licensed Van Drivers
- Campus Police & Public Safety
- ALICE Training for Counselors
- Adult to Minor Ratios/Multi-point roster checks
- University Policies and Testing on Youth Protection Training
- Issued Dash Placard for Secure Camper Pick-up
- ALERTUS: University Emergency Alert System and Building Lock-Down
- Niner Character Promise
- No Nuts Permitted at Camp
- Two-way radios for all camp staff with special button to call police
- Radios equipped with GPS tracking feature

“The staff made me feel comfortable that my child would be both safe and looked after.”



Friendships & Inclusion

- Focus on Character Development
- Niner Character Promise
- Counselors Focus on Facilitating Friendships
- Representation of campers reflected in our staff

"My camper did not want to go, but attended because I made him. By the third day, he was willing, and by the fourth day he thanked me for sending him to the camp."



Edutainment

- Camp leaders are licensed teachers, university faculty, or subject matter experts
- Interdisciplinary, cross-curricular content with grade level differentiation
- Hands-on & experiential learning
- Learning need intake at time of registration

“My son loved the themes each week. The lessons and field trips were lots of fun but filled with learning.”



Parent Communication

- Secure and accessible online camp documents: camp agenda, maps, dash placard, teacher blog
- Email reminders regarding upcoming payment deadlines
- Emergency contact information accessed via mobile technology by camp staff
- Instructors use Google Doc blog and communicate daily activities with parents
- Text alerts for campus emergency notifications: To receive NinerAlerts, text the key word UNCCCharlotteAlerts to 67283.
- “Notes Home” used for necessary (but not urgent) information to parents regarding camper behavior
- Pre-Camp Emails
 - ◆ 14 days out (Important Pre-Camp Info including drop off and pick up)
 - ◆ 4 days out (Reminder to Check Online Resources via the camp app)

“It was very organized and the communication to the parents during the camp week was excellent.”

Text alerts: Sign up at emergency.charlotte.edu/communications/nineralerts



College Connection

- On campus opportunities
- Faculty/Staff engagement
- UNC Charlotte student engagement
- Environment
- Niner Academy: authentic collegiate feel with career ready courses

“Thank you for offering interesting camp topics for teenagers.”



Structure

- Pre-planned Agendas
- Classroom Management
- Consistent Communication
- Carpool Procedure
- Lunch Procedure

“Our child was engaged every week. She was excited to come to camp and loved telling us about her day.”



Camp App

- Our primary mode of communication
- Stay Connected
- Never Miss a Beat
- Dive into the Fun

Registration Code 9201



APP QUICK START GUIDE

We are so excited to introduce our mobile app for UNC Charlotte Camps on Campus!

Login to view camp news, photos, announcements, contact info and more. Everything you need is easily and readily accessible in one single place, right at your fingertips.



5 SIMPLE STEPS

- 1- Download app from App Store or Google Play. Search for "myCAMPapp".
- 2- Tap "Sign Up", enter the registration code **9201**, your email address (use the same one we have on file) & set your password.
- 3- Go back to the login screen
- 4- Login the app with your email address and new password
- 5- Enjoy!



Check back often

for news, photos & videos!

Questions? Please contact
youthprograms@charlotte.edu

Technical difficulties? Please contact
support@1218team.com





Sky Rocket UNC Charlotte

14 May

Hey camp family! Our friends in the College of Health and Human Services are currently recruiting youth aged 13-17 to join their investigation on how



23 May

SAT ONLINE STRATEGY WORK... 6:00PM



Calendar My Events

Apr		May 2024					Jun
Sun	Mon	Tue	Wed	Thu	Fri	Sat	
28	29	30	1	2	3	4	
5	6	7	8	9	10	11	
12	13	14	15	16	17	18	
19	20	21	22	23	24	25	
26	27	28	29	30	31	1	
2	3	4	5	6	7	8	

16 May

6:00 PM | PARENT ORIENTATION on ZOOM

7:00 PM

23 May

6:00 PM | SAT ONLINE STRATEGY WORKS...

7:00 PM

Week 1

Sub Albums: 12

Week 2

Sub Albums: 13

Week 3

Sub Albums: 13

Week 4

Sub Albums: 12

Week 5

Sub Albums: 12

Week 6

Sub Albums: 11

Camp

General Support

- Kim Scouller
Summer Camp Communications Coordi...
- Will Sitton
Summer Camp Communications Coordi...

Payment & Account Support

- Emily Graumann
Enrollment Specialist
- Victoria Post
Enrollment Specialist
- Sam Maillet
Enrollment Specialist



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News



Events



Photos



Contacts



More



News



Events



Photos



Contacts



More



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Contacts



More



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More







< Summer 2024 Week 1

< Week 1 49er Minors: DnD


LOG OUT

-  Camp Info >
-  Communication Settings >
-  My Camp Settings >
-  **My Documents** >
-  Locations >
-  App Admin Portal >
-  Camp FAQs/Policies >
-  Camps on Campus >
-  Youth Programs >
-  Niner Academy >


-  49er Minors: DnD >
-  49er Minors: Grossology 101 >
-  49er Minors: HUES of you >
-  49er Minors: Public Speaking >
-  Coding 4-6: Cloud Gamers >
-  Coding 7-9: Cloud Gamers >
-  Cool School: Camp Barbie >
-  Cool School: Engineering >
-  Cool School: Reader's Theater >
-  Cool School: Super Hero >
-  Niner Academy: Criminal Prof. >
-  Niner Academy: Robotics 301 >

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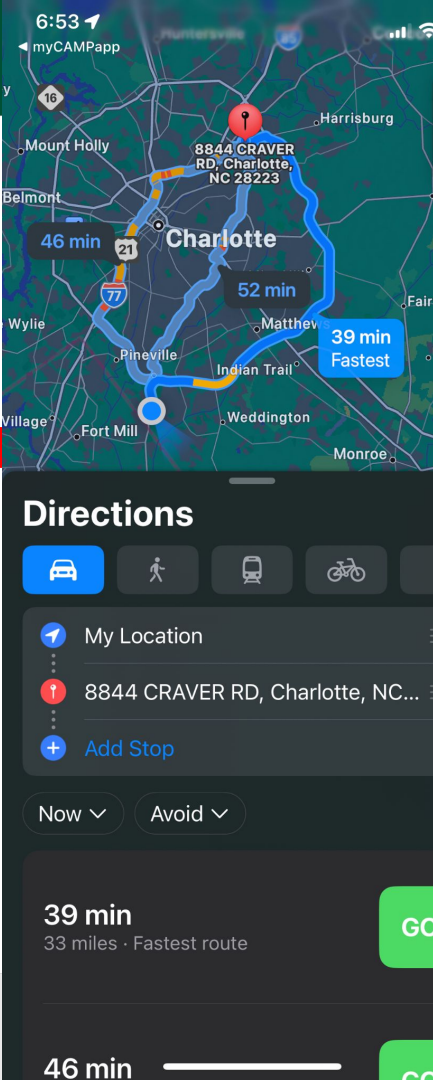
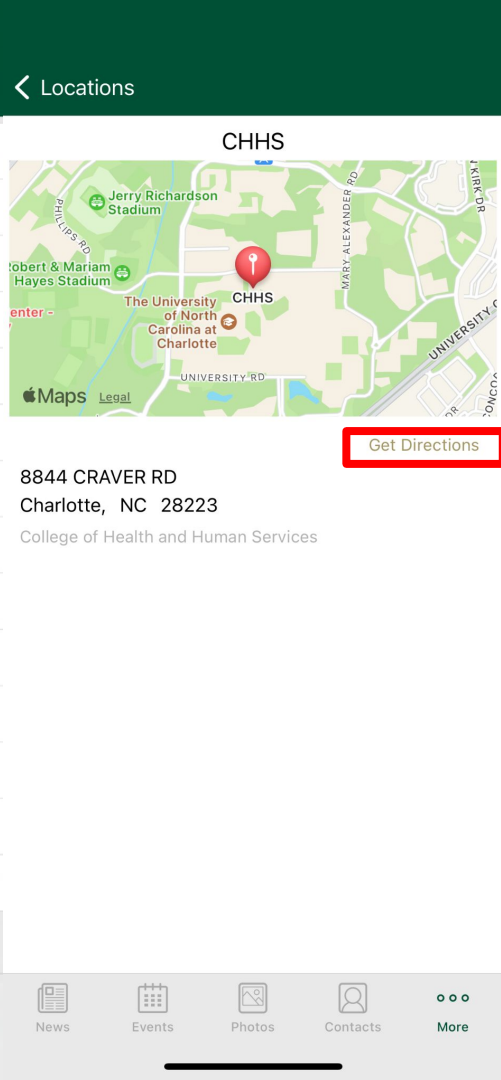
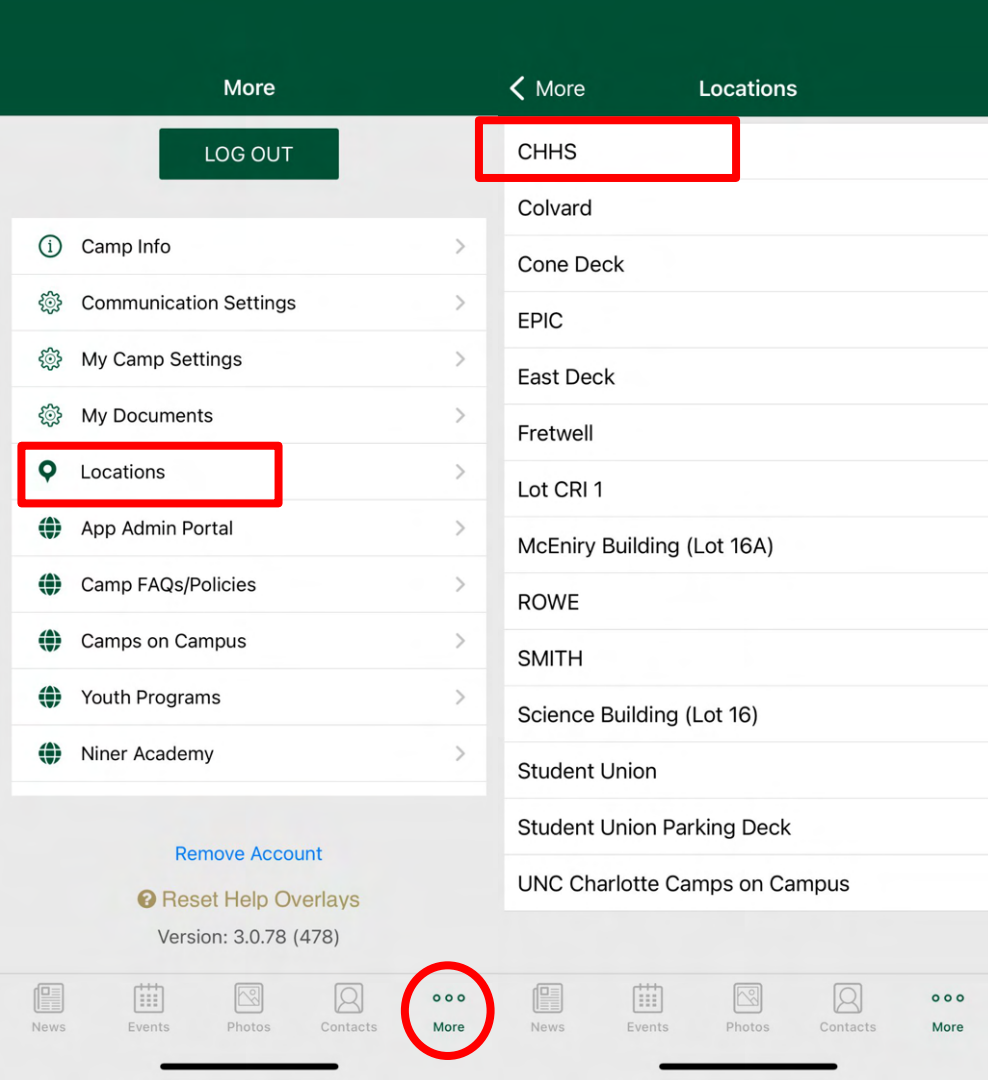
[Remove Account](#)

 [Reset Help Overlays](#)

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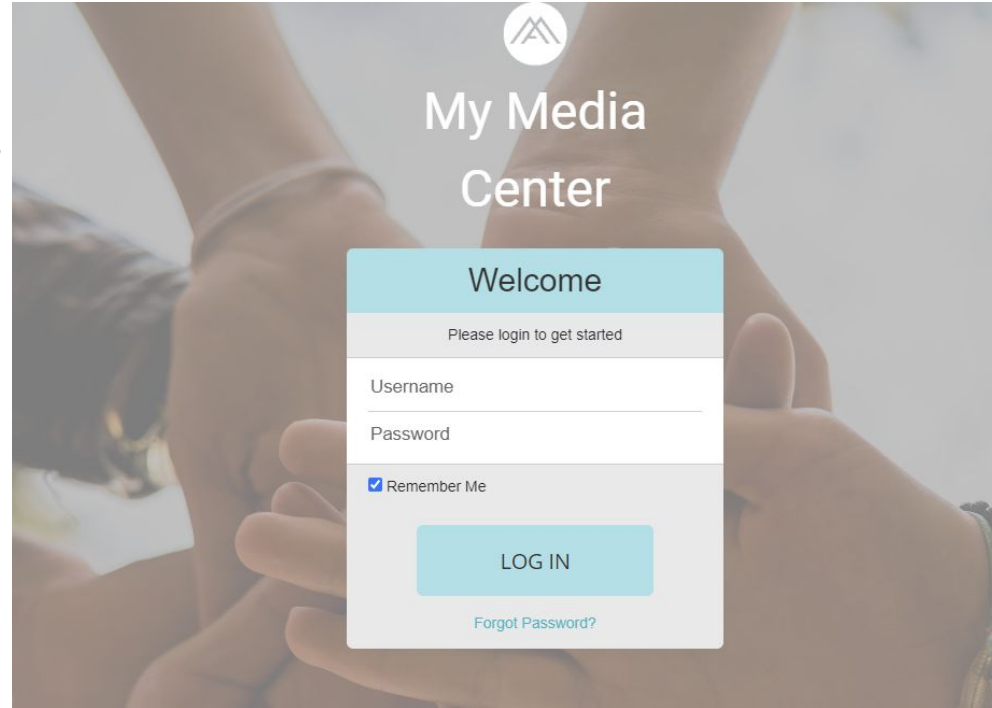
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-  Events
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-  Contacts
-  **More**
-  News
-  Events
-  Photos
-  Contacts
-  More
-  News
-  Events
-  Photos
-  Contacts
-  More





My Media Center

- Access documents on a desktop
- Great way to print your placard, photos, etc.
- Bookmark it











My Media Center



Gallery - Albums

Summer 2024

[Back to Gallery](#)

 <p>Week 1</p>	 <p>Week 2</p>	 <p>Week 3</p>
 <p>Week 4</p>	 <p>Week 5</p>	 <p>Week 6</p>
		

My Media Center



My Media Center


[View Photos](#)


[Sign Out](#)





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 [parent_tip_sheet](#)

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**Camper Drop-off
Klein Hall
or
McEniry**

7:30am-8:40am

“Circle Up” with
counselors
begins at
8:40am

**Campers Walk
with
Counselors to
Classroom**

8:45am-9:00am

Learning Time

9:00am- Lunch
Start

Lunch Time

Lunch
11:30am-12:30pm
(Cool School)
11:15am-12:15pm
(Coding, 49er
Minors)
11:30pm-12:30pm
(Niner Academy)

Learning Time

Lunch End-
4:00pm

If you have not purchased a meal plan, lunch must be packed and sent daily. You cannot send your child with money.



Lunch Time

Meal Plan Overview

- Optional \$65.00 weekly meal plan Social 704 Dining Hall (Student Union)
- Meal plans must be purchased at least 2 weeks before the camp week
- No refunds or transfers for meal plans
- DO NOT send cash/card to purchase a lunch on campus
- Contact to purchase meal plan: ceregistration@charlotte.edu

Multiple buffet areas:

- Homestyle meals
- Soup, sandwich, and salad bar
- Pizza and desserts
- Covers lunch only (not snacks)

	Lunch	Recess/ Rec Time
Cool School (1-4)	11:00 am- 11:30 am	11:30 am- 12:00 pm
49er Minor (5-8) Coding (4-6) Coding (7-9)	11:15 am- 11:45 am	11:45 am- 12:15 pm
Niner Academy (9-12)	11:30 am- 12:00 pm	12:00 pm- 12:30 pm



Lunch Time Cont

Snack & Allergy Info

- Pack 1–2 nut-free snacks each day
- No nut products permitted due to airborne allergies

Packed Lunch Guidelines

- Lunch containers must be labeled with camper's name
- No refrigeration or microwaves available
- Include ice packs or a frozen water bottle to keep items cool

If you have not purchased a meal plan, lunch must be packed and sent daily. You cannot send your child with money.



Niner Academy Lunch Time

- ONLY Niner Academy Participants may bring cash/card to purchase from retail dining (Chick-fil-a, Bojangles, Wendys)
- Coding 7-9 class is not a niner academy program
- Students may purchase from retail such as chick fil a or they can purchase a meal plan in advance
- No cash/card for meal plans

If you have not purchased a meal plan, lunch must be packed and sent daily. You cannot send your child with money.



Drop- Off & Pick- Up

Klein Hall

- Cool School 1st-4th
- 49er Minor 5th-8th



9305 POPLAR TERRACE DR, Charlotte NC 28223



Example of Dash Placard



Summer 2026 Camper Pick-Up Dash Placard



Share this document electronically or print a copy for ALL authorized adults who may be picking up your camper!



Early Pick up

(Write camper(s) name(s) large and legibly above)

**CAMPER DROP-OFF:
7:30AM-8:40AM**

Campers depart for classrooms promptly at 8:45AM

**CAMPER PICK-UP:
4:15PM-5:30PM**

Note: Starting at 5:35pm, there will be an additional supervision charge of \$2.50/minute

All campers will not arrive until 4:15pm; please do not arrive before that time as it will cause a traffic back-up. We recommend arriving at 4:25 or later for little to no wait time.

Lot 16 Address: 9305 POPLAR TERRACE DR. Charlotte NC 28223
Download the camp app for GPS navigation!

Are you dropping off late or picking up early?

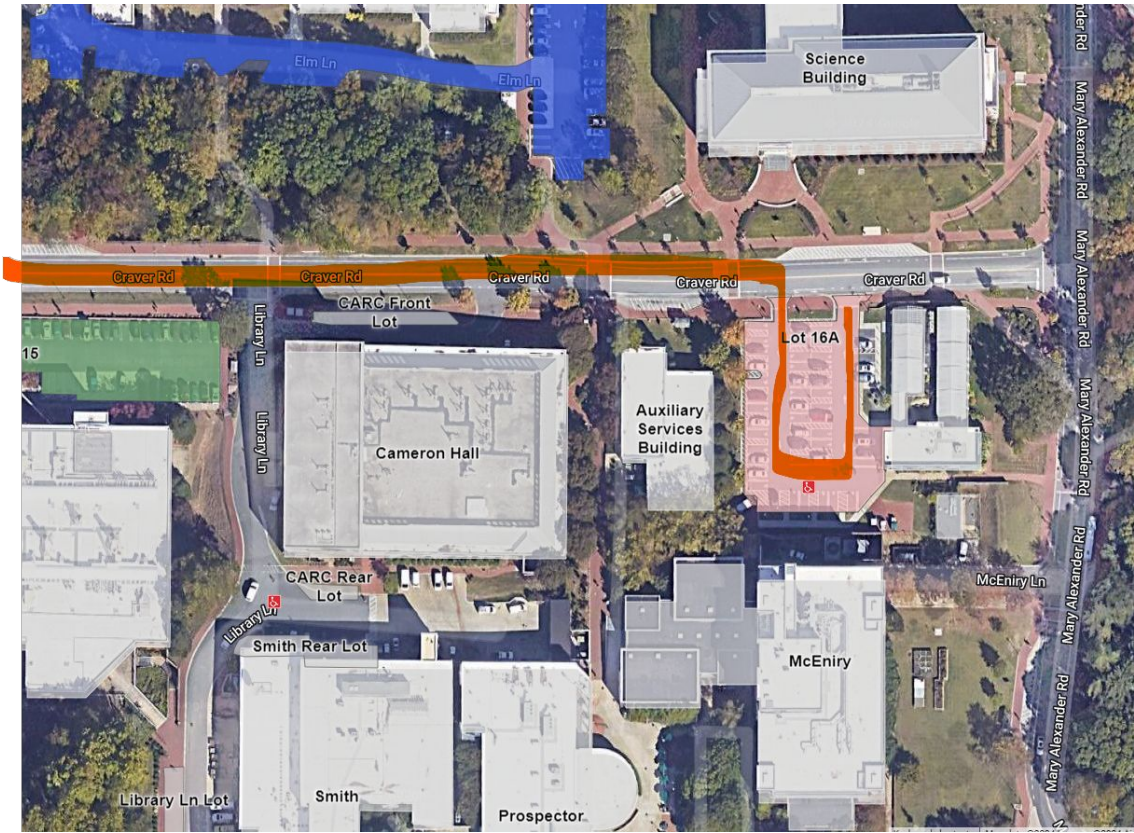
Last early pick-up time available is at 3:30pm.
Consult your camper's agenda for camp classroom location and nearest visitor parking. **Notify us in advance by scanning the QR code.** For same day emergency early pick up, please email youthprograms@charlotte.edu or call (704) 687-8260. You may use this placard in the classroom for secure check out.



Drop- Off & Pick- Up

McEniry

- Niner Academy 9th-12th
- Coding 4th-9th (different from previous years)



9020 CRAVER RD, Charlotte NC 28223



Niner Academy

- Guardians may choose to have their high schoolers (16 and up) perform self check out with their counselor to join any siblings at Klein. Without permission to self check out, guardians (and authorized adults) must pick up at both locations.
- Niner Academy campers who drive themselves to campus should pay to park at the Student Union Deck or East Deck 1 and walk to the McEniry building if arriving from 7:30AM-8:40 AM. If arriving after 8:40 AM your camper will need to walk directly to their classroom.
- At the time that students check out with program staff, they are no longer under our program supervision. Please be sure to opt for this at registration. We also encourage communicating this with your child's instructor and counselors.
- Please call 704-687-8900 if you need to update permissions.

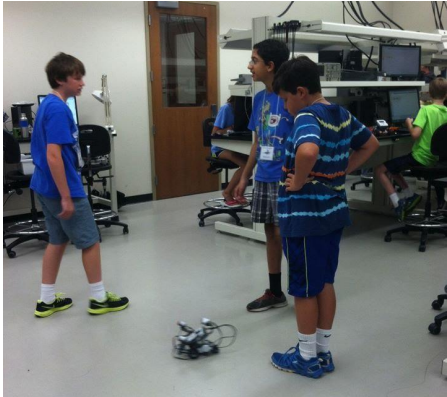


Late Policy

- The latest available pick-up for is 5:30pm.
- We encourage families to have an alternate authorized adult arranged in advance who they may call if they are ever unable to arrive by 5:30pm.
- All authorized adults must be documented on the camper's application. Camp staff will begin to make calls at 5:30pm to parents/guardians of campers who have yet to be picked up.
- Please note that starting at 5:35pm, there will be an additional supervision charge of \$2.50/minute which will be sent via electronic invoice.
- Parents must pay the additional supervision charge/balance within two business days of receiving the digital invoice to retain enrollment in any future camps. Continued disregard for the pick-up time (defined as a third incident) may result in termination from the program without a refund.



Sample Classrooms



What to Wear/Pack/Bring

- Comfortable clothing
- Recommend athletic shoes; discourage flip-flops
- Refillable water bottle (with name)
- Snacks (no nuts)
- Lunch bag (with name)
- Backpack/bag
- Umbrella/rain gear
- Apply sunscreen in morning
- Basic Supplies (Pen/Pencil/Markers, etc, Not required but if they have something specific they like to use)
- Medications/EpiPen (will remain with child)



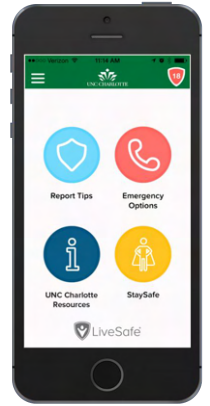
Parent Preparation Tips

1. Go over the Niner Character Promise with your camper
2. Watch the Drop-off and Pick-up tutorial video located in the camp app
3. Arrive no later than 8:30am for drop-off and no later than 5:30pm for pick-up (bring your printed dash placard)
4. Pack snacks (lunch)!
5. Last early pick-up of the day is 3:30pm (notify us by completing the Early Pick Up form in the app)
6. For same day or emergency early pickups, please notify us at youthprograms@charlotte.edu and call (704) 687-8260 prior to 3:30pm.
7. Communicate with other designated adults; share online resources with them (dash placard, location info)
8. Be accessible by phone (incoming #s may vary)
9. Communicate needs of your camper on the camp application (tips for success)
10. Check your camper's online resources prior to camp via the camp app



Parent Reminders

- Label everything
- Leave valuables at home
- Be sure camper is registered under their name; not yours
- Install LiveSafe App on your mobile and sign-up for emergency text alerts
- Download the camp app prior to camp



Accommodations

- Does your child have an IEP or 504 plan at school?
- Please contact us at youthprograms@charlotte.edu to make a request for an accommodation.
- We want every child in our program to succeed. Please let us know how we can best support your child.



Policies to Remember

Payment Deadlines and Refund/Transfer Policies (no autodraft)

Niner Character Promise (Behavior Expectations)

“No Nuts” at camp (airborne allergies)

“No Valuables” at camp

Technology Policy



Invoice Deadlines

Week 1: June 8-12, 2026

Invoice Due Date: May 25, 2026

Enrollment Due Date: Jun/4/2026 10:00 AM

[Meal Plan Deadline: May/27/2026](#)

Week 2: June 15-19, 2026

Invoice Due Date: June 1, 2026

Enrollment Due Date: Jun/11/2026 10:00 AM

[Meal Plan Deadline: Jun/3/2026](#)

Week 3: June 22- 26, 2026

Invoice Due Date: June 8, 2026

Enrollment Due Date: Jun/18/2026 10:00 AM

[Meal Plan Deadline: Jun/10/2026](#)

Week 4: July 6-10, 2026

Invoice Due Date: June 22, 2026

Enrollment Due Date: Jul/2/2026 10:00 AM

[Meal Plan Deadline: Jun/24/2026](#)

Week 5: July 13-17, 2026

Invoice Due Date: June 29, 2026

Enrollment Due Date: Jul/9/2026 10:00 AM

[Meal Plan Deadline: Jul/1/2026](#)

Week 6: July 20-24, 2026

Invoice Due Date: July 6, 2026

Enrollment Due Date: Jul/16/2026 10:00 AM

[Meal Plan Deadline: Jul/8/2026](#)

Week 7: July 27- July 31, 2026

Invoice Due Date: July 13, 2026

Enrollment Due Date: Jul/23/2026 10:00 AM

[Meal Plan Deadline: Jul/15/2026](#)

Week 8: August 3-7, 2026

Invoice Due Date: July 20, 2026

Enrollment Due Date: Jul/30/2026 10:00 AM

[Meal Plan Deadline: Jul/22/2026](#)



FAQS

Q: I work on campus, can I drop my camper off in the classroom?

A: Campers may be taken to the classroom directly but at least two other people MUST be present in the classroom before you leave (Rule of 3).

Q: I forgot to add updates on my campers profile. How can I add them?

A: No worries! Please call (704) 687-8900 or email ceresgistration@charlotte.edu to have that updated prior to camp.

Q: How do I complete payments online?

A: Please visit: Common Login/Payment Issues & Solutions on our FAQ page online youth.charlotte.edu/camps-on-campus/faq/

Q: How do I find parent documents?

A: Download our camp app for easy access! Learn more at: youth.charlotte.edu/camps-on-campus/parent-info/

Q: How long do I have to enroll in a waitlisted camp?

A: Guardians have 48 hrs to enroll in a camp after receiving email notification that a waitlisted spot has opened.

Q: I forgot my dash placard for pick up- help!

A: Please be prepared to show your ID to a staff member. It is also helpful to share your child's camp and age information to expedite the process.

Q: When are payments due?

A: Payments are due 14 days prior to the start of a camp. If the remaining balance is not paid by the deadline, your child's seat in the camp will be canceled.

Q: How can I reach my child's instructor?

A: The instructor email address will be listed at the top of each agenda in your app materials. Please allow 24 hrs for a response.



Follow us on Facebook!

[@CLTYouthPrograms](#)



Q&A

CONTACT US



704-687-8900 (Accounts & Payment)
704-687-8260 (General Support 6/8-8/7)



YOUTHPROGRAMS@CHARLOTTE.EDU
CEREGISTRATION@CHARLOTTE.EDU



YOUTH.CHARLOTTE.EDU

